



Volunteers of America

Homeless Veterans Reintegration Program — Knoxville

Program Snapshot

2821 Magnolia Avenue • Knoxville, TN 37914 • (865) 546-4813 • www.voaky.org

Volunteers of America's Homeless Veterans' Reintegration Program has assisted homeless veterans in Knoxville, Tennessee reenter the work force since 2001. This employment-focused program identifies and removes barriers to employment, such as the lack of transportation, the need for a haircut, a State Identification Card, hygiene supplies, Internet and phone access, work clothes, tools, interview clothes, job skills training, housing, drug and alcohol rehabilitation, resume, eye glasses, or food. We refer homeless veterans to the Veterans' Administration for housing, medical services and mental health counseling. Woven into the network of local social service providers, the HVRP works closely with Knoxville Area Ministries, Salvation Army, Red Cross, Volunteer Ministry Center, Good Will Industries, and Catholic Charities. Additionally, we work in tandem with veteran service organizations such as Amvets, American Legion, Disabled American Veterans, Veterans of Foreign Wars, Marine Corp League, and Order of the Purple Heart. The local career centers provide needed employment guidance and referrals to the homeless veterans in the program. Training is supplied through the University of Tennessee and community colleges, technical training centers, and private institutions.

Were you Satisfied with the Program?

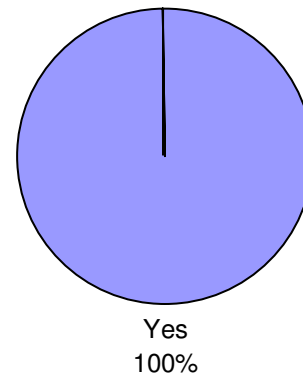


Source: FY2008 Client Satisfaction Survey

FY 2008 Outcomes

- 74 percent of the homeless veterans served gained employment in program year 2007-2008, earning an average wage of \$8.99 per hour.
- 99 percent of the homeless veterans served were placed into transitional or permanent housing.

Did You Benefit from the Program?



Source: FY2008 Client Satisfaction Survey

